



Xero lighting Group Luminaires use Xeramix R boards and TCI drivers and are conditionally warranted for a period of 15 Years at L70 B10@ 50°C. The evaluation method for luminous flux under this warranty shall follow the LM79 standard.

Warranty Limitations

The warranty shall not apply if the equipment is not installed in accordance with the installation instructions and in the original specification location, the product is used in any capacity other than its intended function, any failure or defect arose out of the presence of a third party product, software or component or if any defect was a result of improper installation, misuse, unauthorised repair, modification or accident.

The Xero Lighting Group will undertake to repair or replace any faulty products during the warranty period without charge and upon return of such goods to the nearest Xero Group factory.

Repair or replacement is at the sole discretion of The Xero Lighting Group.

A precondition to the warranty is in particular that the luminaires are operated in compliance with the conditions specified by the manufacturer such as current, voltage, ambient temperature, humidity, contact with aggressive liquids and/or gases, electrostatic charges (ESD) and lighting strikes.

Any claims for rectification, removal or replacement of the luminaires, or transportation by third parties will not be accepted without written approval in advance.

